



**Council for Affordable and Rural Housing**

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*Serving the Affordable Housing Needs of Rural America*

**CARH's Guide  
to Speakers  
and Trainers  
2007**

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1112 King Street • Alexandria, Virginia 22314 • (703) 837-9001 • (703) 837-8467 Fax  
carh@carh.org • www.carh.org

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# Introduction

The Council for Affordable and Rural Housing's (CARH) *Guide to Speakers and Trainers* was created for use by CARH's members and state affiliated associations. It is intended to serve as a tool to assist them in selecting speakers for state-level annual meetings, for trainings, and for other industry-related special events. All of the speakers in the list have been recommended by CARH members.



Indicates a CARH member.







Indicates a speaker recommended by more than three CARH members.




CARH welcomes suggestions for additions and improvements to this list. Please send all suggestions to:





**Council for Affordable and Rural Housing**  
**Attn: CARH's Guide to Speakers and Trainers**  
1112 King Street  
Alexandria, VA 22314  
(703) 837-9001  
(703) 837-8467 Fax  
carh@carh.org  
www.carh.org





# National Industry Legislation and Regulations

SPEAKER	CONTACT INFORMATION	COST	LIST OF TOPICS
<p><b>Colleen M. Fisher</b></p> <p>Executive Director Council for Affordable and Rural Housing</p>  	<p>1112 King Street Alexandria, VA 22314 703-837-9001 703-837-8467 Fax cfisher@carh.org www.carh.org</p>	<p>Free for CARH State Affiliated Associations.</p>	<ul style="list-style-type: none"> <li>• Industry News from Washington</li> <li>• Legislative Issues</li> <li>• Regulatory Issues from RHS, HUD, IRS, state housing agencies</li> <li>• CARH membership benefits and association news</li> </ul>
<p><b>Charles L. Edson</b></p> <p>Senior Counsel Nixon Peabody, LLP</p>  	<p>401 9th Street, NW, Suite 900 Washington, DC 20004-2128 202-585-8788 202-585-8080 Fax cedson@nixonpeabody.com www.nixonpeabody.com</p>	<p>Please call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Affordable Housing History: How We Got Where We Are</li> <li>• Today's Policy Issues Affecting Affordable Housing</li> <li>• The Politics of Affordable Housing</li> <li>• Introduction to Affordable Housing for Civic and Other Groups Not Familiar With Housing Issues</li> <li>• Topics Tailored to Specific Audience Concerns, e.g. affordable housing in a particular state or region, women in housing, and the like.</li> </ul>

# Regulatory Issues

SPEAKER	CONTACT INFORMATION	COST	LIST OF TOPICS
<p style="text-align: center;"><b>Larry Anderson</b></p> <p style="text-align: center;">Assistant Deputy Administrator, Multi-Family Housing United States Department of Agriculture</p> <p style="text-align: center;"></p>	<p>1400 Independence Avenue, SW Washington, DC 20250 202-720-1611 202-720-0302 Fax laurence.anderson@usda.gov www.usda.gov</p>	<p style="text-align: center;">Call for more information.</p>	<ul style="list-style-type: none"> <li>• RHS Multifamily Housing Preservation</li> <li>• Industry Interface</li> </ul>
<p style="text-align: center;"><b>Karen Crosta,</b> <b>RAHE, COS, CMM,</b> <b>C3P</b></p> <p style="text-align: center;">President KDC Solutions, LLC</p> <p style="text-align: center;"> </p>	<p style="text-align: center;">P.O. Box 1373 Graham, WA 98338 360-893-8680 360-893-8681 Fax kdc solutionsllc@msn.com</p>	<p style="text-align: center;">Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• CARH’s trainer for Basic Apartment Management (BAM) and Section 515 Boot Camp Courses</li> <li>• RD Regulations</li> <li>• Eligibility and Waiting Lists</li> <li>• Tenant Certifications</li> <li>• AFHMP/Fair Housing</li> </ul>





<p><b>A. J. Johnson</b></p> <p>A. J. Johnson Consulting Services, Inc.</p>	<p>3521 Frances Berkeley Williamsburg, VA 23188 757-259-9920 757-599-3963 Fax ajjohn@cox.net</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• LIHTC and on-site management</li> <li>• Due diligence and asset management issues</li> </ul>
<p><b>John B. Meyers</b></p> <p>Owner John B. Meyers and Associates</p>  	<p>P.O. Box 4067 Louisville, KY 40204-0067 502-451-2727 502-451-4744 Fax jbmeyers@aol.com www.johnmeyers.com</p>	<p>Will speak for the cost of expenses.</p>	<ul style="list-style-type: none"> <li>• Prepayment</li> <li>• Work Out Plans</li> <li>• OIG Audits</li> <li>• Appeals</li> <li>• Portfolio Analysis</li> <li>• Various other Section 515 topics</li> </ul>
<p><b>Elizabeth Moreland</b></p> <p>Elizabeth Moreland Consulting, Inc.</p>  	<p>6907 University Ave., Suite 196 Middleton, WI 53562 Phone 800-644-0390 Fax 386-851-0599 elizabeth@taxcredit.com www.taxcredit.com</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• LIHTC workshops</li> <li>• Offers a national designation: NCP</li> </ul>

<p><b>Richard M. Price</b></p> <p>Partner and CARH General Counsel Nixon Peabody, LLC</p>  	<p>401 Ninth Street, NW, Suite 900 Washington, DC 20004 202-585-8000 202-585-8080 Fax rprice@nixonpeabody.com www.nixonpeabody.com</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Real estate finance</li> <li>• Real estate, housing and community development regulation</li> <li>• Government contracts and administrative law</li> <li>• Transactions, administrative proceedings and civil litigation</li> <li>• Preservation Strategies</li> </ul>
<p><b>Quadel Consulting Corporation</b></p>	<p>1200 G Street, NW, Suite 700 Washington, DC 20005 202-789-2500, 202-898-0632 Fax 1-866-640-1019 from 9:00 am to 6:00 pm 1-800-987-2581 for conference registration info@quadel.com www.quadel.com</p>	<ul style="list-style-type: none"> <li>• Prices for in-house training varies on a case-by-case basis.</li> <li>• Call for a proposal.</li> <li>• Travel, shipping, trainer and coursebook expenses are included in the price.</li> </ul>	<ul style="list-style-type: none"> <li>• HUD Multifamily Program</li> <li>• Housing Choice Voucher Program</li> <li>• Public Housing Program</li> <li>• Low-Income Housing Tax Credit Program</li> </ul>
<p><b>Steve Rosenblatt</b></p> <p>President SPECTRUM SEMINARS, INC.</p>  	<p>SPECTRUM SEMINARS, INC. 545 Shore Road Cape Elizabeth, ME 04107 207-767-8000 207-767-2200 Fax jennywren@spectrumseminars.com www.spectrumseminars.com</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• RHS Regulations</li> <li>• IRS Regulations</li> <li>• LIHTC Regulations and Monitoring</li> <li>• Fair Housing/Section 504/ADA</li> <li>• Other government programs</li> <li>• Offers national designations: CP, STAR</li> </ul>

<p><b>Mary Ross</b></p> <p>Ross Business Development</p>	<p>1449 Wood Park Way, NW Kennesaw, GA 30152 Phone: 770.424.1806 Fax: 770.424.5412 mary.ross@rbdnow.com www.rbdnow.com</p>	<p>Classes are usually \$249 per student, but please call to confirm.</p>	<ul style="list-style-type: none"><li>• Revised 4350.3 Handbook</li><li>• TRACS Industry Update</li><li>• Fair Housing</li><li>• Screening and Evictions</li></ul>
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# Preservation Strategies



SPEAKER	CONTACT INFORMATION	COST	LIST OF TOPICS
<p style="text-align: center;"><b>Katherine Alitz</b></p> <p>Vice President of Dispositions Boston Capital</p> <p style="text-align: center;">   </p>	<p style="text-align: center;">One Boston Place Boston, MA 20004 617-624-8649 617-624-8999 Fax kalitz@bostoncapital.com www.bostoncapital.com</p>	<p style="text-align: center;">Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Preservation strategies</li> <li>• Real estate finance</li> </ul>
<p style="text-align: center;"><b>Richard M. Price</b></p> <p>Partner and CARH General Counsel Nixon Peabody, LLC</p> <p style="text-align: center;">   </p>	<p style="text-align: center;">401 Ninth Street, NW, Suite 900 Washington, DC 20004 202-585-8000 202-585-8080 Fax rprice@nixonpeabody.com www.nixonpeabody.com</p>	<p style="text-align: center;">Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Preservation strategies</li> <li>• Real estate finance</li> <li>• Real estate, housing and community development regulation</li> <li>• Government contracts and administrative law</li> <li>• Transactions, administrative proceedings and civil litigation</li> </ul>



<p><b>Patrick Sheridan</b></p> <p>Vice President of Real Estate Development Volunteers of America</p> <p> </p>	<p>1660 Duke Street Alexandria, VA 22314-3421 703-341-5095 703-341-7001 Fax psheridan@voa.org www.volunteersofamerica.org</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"><li>• Preservation strategies</li><li>• Real estate finance</li></ul>
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# Accessibility and Fair Housing



SPEAKER	CONTACT INFORMATION	COST	LIST OF TOPICS
<p style="text-align: center;"><b>Karen Crosta,</b>  <b>RAHE, COS, CMM,</b>  <b>C3P</b>            President            KDC Solutions, LLC</p> <p style="text-align: center;"> </p>	<p style="text-align: center;">P.O. Box 1373            Graham, WA 98338            360-893-8680            360-893-8681 Fax            kdcsolutionsllc@msn.com</p>	<p style="text-align: center;">Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• <b>RHS Regulations</b></li> <li>• <b>Eligibility and Waiting Lists</b></li> <li>• <b>Tenant Certifications</b></li> <li>• <b>AFHMP/Fair Housing</b></li> </ul>
<p style="text-align: center;"><b>Mark English</b></p> <p style="text-align: center;">President            E and A Services, Inc.</p> <p style="text-align: center;"> </p>	<p style="text-align: center;">Mailing Address:            P.O. Box 70550            Tuscaloosa, AL 35407-0550</p> <p style="text-align: center;">Shipping Address:            624 Skyland Blvd, East Suite A            Tuscaloosa, AL 35405-4037</p> <p style="text-align: center;">Nation-wide Toll- Free:            888-504-7483 or 205-345-3800            205-345-3813 Fax            mark@AccessEA.com            www.AccessEA.com</p>	<p style="text-align: center;">Call for a price proposal.</p>	<ul style="list-style-type: none"> <li>• <b>Liability and Discrimination Prevention</b></li> <li>• <b>ADA</b></li> <li>• <b>Accessibility</b></li> <li>• <b>Section 504</b></li> <li>• <b>Fair Housing</b></li> </ul>

<p><b>Cynthiann King</b> National Speaker, Degreed Educator</p>	<p>551 Farmhill Circle Wauconda, IL 60084 847-487-8791 847-487-8792 Fax 847-436-0724 Cell</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Marketing at Little or No Cost</li> <li>• Fair Housing</li> <li>• Dealing with Upset and Difficult People</li> </ul>
<p><b>Bryan Greene</b> Department of Housing and Urban Development</p>	<p>451 7<sup>th</sup> Street, SW Washington, DC 20410 202-619-8046 x 7078 202-708-3527 Fax bryan_greene@hud.gov www.hud.gov/offices/fheo/index.cfm</p>	<p>Call for more information.</p>	<ul style="list-style-type: none"> <li>• Fair Housing</li> </ul>
<p><b>Donna Hickey</b> Back to Basics, a Training and Consulting Company</p>	<p>3173 Bennet Place Aurora, IL 60504 630-585-7477 630-585-7668 Fax BasicsABC@aol.com www.basicsabc.com</p>	<p>Prices are subject to content, time, travel and attendees; call for rates.</p>	<ul style="list-style-type: none"> <li>• Fair Housing Seminars</li> </ul>

<p><b>Scott P. Moore</b>  <b>Mark English</b>  <b>Bert Guy</b></p> <p>Fair Housing Solutions, LLC</p>	<p>Post Office Box 70550  Tuscaloosa, AL 35407-0550  Nation-wide Toll- Free 888-504-7483, ext 13  205-345-3813- Fax  mark@AccessEA.com  www.FairHousingSolutions.com</p>	<p>Prices for training varies on a case-by-case basis. Please call for a quote.</p>	<ul style="list-style-type: none"> <li>• Fair Housing Standards and Compliance</li> <li>• Reasonable Accommodations</li> <li>• How do I respond to a Fair Housing Complaint?</li> <li>• How do I handle “Scooter issues” on my properties?</li> <li>• How do I handle and investigate tenant complainants of harassment?</li> <li>• Can assisted elderly properties legally exclude children?</li> <li>• Accessibility Issues, the laws and the liability</li> </ul>
<p><b>Steve Rosenblatt</b></p> <p>President  SPECTRUM SEMINARS, INC.</p>  	<p>SPECTRUM SEMINARS, INC.  545 Shore Road  Cape Elizabeth, ME 04107  207-767-8000  207-767-2200 Fax  jennywren@spectrumseminars.com  www.spectrumseminars.com</p>	<p>Call for a price proposal.</p>	<ul style="list-style-type: none"> <li>• Fair Housing/Section 504/ADA</li> <li>• Offers national designations: CP, STAR</li> <li>• (Also teaches courses on HUD, RHS, and LIHTC regulations)</li> </ul>

<p><b>Susan E. Weston, CAM, CAPS</b></p> <p>Regional Education Director American Management Services, Pinnacle</p>	<p>14001 Dallas Parkway, Suite 750 Dallas, TX 75240 214-452-0115 214-452-0101 Fax sweston@prmc.com</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Fair Housing</li> <li>• Facing and Handling Conflict</li> <li>• Building Strong Interviewing Skills</li> <li>• Taking Charge of Change</li> <li>• Managing to Lead</li> </ul>
<p><b>Robert Zeffert</b></p> <p>Zeffert and Associates</p>  	<p>2321 Weldon Parkway St. Louis, MO 63146 314-514-7711 314-514-7799 Fax robertz129@aol.com</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Accessibility</li> <li>• Energy Conservation</li> <li>• Utilities</li> </ul>

# On-Site Management


SPEAKER	CONTACT INFORMATION	COST	LIST OF TOPICS
<p style="text-align: center;"><b>Karen Crosta, RAHE, COS, CMM, C3P</b></p> <p style="text-align: center;"><b>President KDC Solutions, LLC</b></p> <div style="display: flex; justify-content: space-around; align-items: center;">   </div>	<p><b>Contact national CARH office to schedule Basic Apartment Management (BAM) or Section 515 Boot Camp courses:</b></p> <p style="padding-left: 40px;">Paula Eichenbrenner Marketing and Membership Services Director Council for Affordable and Rural Housing 1112 King Street Alexandria, VA 22314 (703) 837-9001 (703) 837-8467 Fax peichenbrenner@carh.org www.carh.org</p> <p>Karen's contact information: P.O. Box 1373 Graham, WA 98338 360-893-8680 360-893-8681 Fax kdc-solutions-llc@msn.com</p>	<ul style="list-style-type: none"> <li>• <b>Approximately \$295 per student for CARH members</b></li> <li>• <b>Approximately \$395 per student for non-members</b></li> <li>• <b>CARH members can co-sponsor these courses with national CARH and <u>earn income</u> for their organization!</b></li> <li>• <b>Contact the national CARH office for more details.</b></li> </ul>	<p><b>CARH's Basic Apartment Management (BAM) and Section 515 Boot Camp courses cover all aspects of on-site management, including but not limited to:</b></p> <ul style="list-style-type: none"> <li>• <b>Financial and Fiduciary Responsibilities</b></li> <li>• <b>Leadership</b></li> <li>• <b>Maintenance/Repair Basics</b></li> <li>• <b>Site Safety and Security</b></li> <li>• <b>Illegal Activity</b></li> <li>• <b>Conservation</b></li> <li>• <b>Time Management</b></li> <li>• <b>Administering the Site Office</b></li> <li>• <b>Resident Relations</b></li> <li>• <b>Evictions</b></li> <li>• <b>Emergency Procedures</b></li> <li>• <b>Fire Safety</b></li> <li>• <b>Disaster Preparedness</b></li> <li>• <b>Community Resources</b></li> </ul> <p><b>KDC Solutions' Other Courses:</b></p> <ul style="list-style-type: none"> <li>• <b>Eligibility and Waiting Lists</b></li> <li>• <b>Tenant Certifications</b></li> <li>• <b>AFHMP/Fair Housing</b></li> <li>• <b>RHS Regulations</b></li> </ul>

<p><b>Donna Hickey</b>  Back to Basics, a Training and Consulting Company</p>	<p>3173 Bennet Place  Aurora, IL 60504  630-585-7477  630-585-7668 Fax  BasicsABC@aol.com  www.basicsabc.com</p>	<p>Prices are subject to content, time, travel and attendees; call for rates.</p>	<ul style="list-style-type: none"> <li>• Marketing your Tax Credit Property</li> <li>• Understanding and Managing you Market</li> <li>• Urban vs. Suburban Property Management</li> <li>• First Impression... Who's Manning the Door</li> <li>• Becoming a Stellar Property Manager</li> <li>• Fair Housing Seminars</li> <li>• Advance Closing Techniques</li> <li>• Managing Upwards</li> <li>• Product Knowledge</li> <li>• Your Leasing Notebook</li> <li>• Dress for Success</li> <li>• Customer Perception is Your Company's Reality</li> <li>• Telephone Techniques</li> <li>• Closing Techniques</li> <li>• Greeting the Walk-In Client</li> <li>• Take to Site</li> <li>• Leasing Strategies fro a Struggling Market</li> </ul>
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<p><b>Jackie Ramstedt, CAPS, CAM, CAS</b></p> <p>National Speaker, Consultant, Professional Trainer Ramstedt Enterprises, Inc.</p>	<p>P.O. Box 201208 Austin, Texas 78720-1208 800.925.5169 Voice 512.255.3007 Fax jackie@jackieramstedt.com www.jackieramstedt.com</p>	<p>Please call for pricing, as it varies with group size and length of session.</p>	<ul style="list-style-type: none"> <li>• Rekindling that Passion for Performance</li> <li>• Building Effective Relationships</li> <li>• Heart Of Basic Leasing</li> <li>• Year 2002: Next Generation of Sales and Marketing Professionals</li> <li>• Making Your Team A Customer Service Asset</li> <li>• It's Not The Money... It's The Money</li> <li>• Get On The Happy Bus!</li> <li>• Lost Any Good Employees Lately?</li> <li>• How To "Deal" With Angry Residents</li> <li>• Becoming The Stellar Maintenance Supervisor</li> <li>• How to Make the Most of your Time</li> <li>• Working Harder... Not Smarter?</li> <li>• Playing By The Rules</li> <li>• How to Get Your Foot In The Door</li> </ul>
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# Maintenance

SPEAKER	CONTACT INFORMATION	COST	LIST OF TOPICS
<p><b>Home Depot Supply</b></p> <p>Contact CARH's National Account Representative: Charlie Bringardner</p> 	<p>4333 Dunwoody Park, #3107 Dunwoody, GA 30338 404-388-6992 charles.bringardner@hdsupply.com www.hdsupply.com</p>	<p>All Home Depot Supply classes are free of charge with the exception of the EPA exam.</p> <p>The EPA course fee is \$33 per person, plus a \$6.95 EPA Exam Preparation Book.</p> <p>Classes can either be part of Home Depot's public schedule, or they can be offered on a per company or state affiliated association basis provided there are at least 20 participants.</p>	<ul style="list-style-type: none"> <li>• Air Conditioning Basics</li> <li>• Air Conditioning and Electrical Testing</li> <li>• All About Maintenance</li> <li>• Electrical</li> <li>• Electrical 102</li> <li>• EPA Section 608</li> <li>• Heating</li> <li>• Kitchen Appliance Repair</li> <li>• Laundry Appliance Repair</li> <li>• Locks and Rekeying</li> <li>• Plumbing</li> <li>• Plumbing 102</li> <li>• Pool Maintenance</li> <li>• Safety on Site</li> </ul>

# Technology

SPEAKER	CONTACT INFORMATION	COST	LIST OF TOPICS
<p><b>Mark Dameron</b></p> <p>President and CEO Starta Development, Inc.</p>	<p>2610 Wycliff Road, Suite 019 Raleigh, NC 27607 919-570-2877 800-261-5038 Fax mdameron@ startadevelopment.com www.startadevelopment.com</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Technical solutions for affordable housing developers, general contractors, architects, engineers and other industry participants</li> </ul>
<p><b>Mark Livanec</b></p> <p>Director of Affordable Housing and PHA Sales Yardi Systems, Inc.</p> 	<p>154 Technology Parkway, Suite 100 Norcross, GA 30092 800-866-1144 770-729-0065 Fax 430 South Fairview Avenue Goleta, CA 93117 mark.livanec@yardi.com www.yardi.com</p>	<p>Expenses only.</p>	<ul style="list-style-type: none"> <li>• Software for affordable compliance, accounting and property management.</li> </ul>

# Insurance

SPEAKER	CONTACT INFORMATION	COST	LIST OF TOPICS
<p><b>Melissa Franson</b></p> <p>Account Manager, Marketing Coordinator Wells Fargo Insurance Services</p> 	<p>650 East Algonquin Road, Suite 300 Schaumburg, IL 60173 847-925-5307 847-397-2425 Fax Melissa_Franson@wellsfargois.com www.wellsfargo.com</p>	<p>Free with waived exhibit fee.</p>	<ul style="list-style-type: none"> <li>• Dealing with Rising Costs of Insurance</li> <li>• Insurance 101: Everything you Didn't Want to Know</li> <li>• Under the Radar: Underinsured Values</li> </ul>

# Miscellaneous

SPEAKER	CONTACT INFORMATION	COST	LIST OF TOPICS
<p><b>Toni Blake</b></p> <p>Speaker Comedienne</p>	<p>4945 West Eighth Street Greeley, CO 80634 866-889-6600 970-378-6784 Fax info@totallytoni.com www.totallytoni.com</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Leasing Tips</li> <li>• Industry Comedy</li> <li>• Inspiration</li> </ul>
<p><b>Leah Brewer</b></p> <p>Speaker The Leasing Queen</p>	<p>32780 Grand River, Suite 209 Farmington, MI 48336 248-474-3009 248-474-4659 Fax www.leasingqueen.com</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Marketing</li> <li>• Customer Service</li> </ul>

<p align="center"><b>Link Fuller</b></p> <p align="center">Training and Motivation LifeStrategy and RelationShip Coaching</p> <p align="center">Speaker -Trainer- Author- Motivator</p>	<p align="center">1850 Valley Drive.- River's Edge Canyon Lake, TX 78133-4133 To Book: 888-371-3833 830-964-5089 830-964-4835 Fax Link4think@aol.com</p>	<p align="center">Call for a price proposal.</p>	<ul style="list-style-type: none"> <li>• Conflict Management: It's Not Personally...It's Personality!</li> <li>• High Performance Work Teams: None of us is as Smart as All of Us!</li> <li>• Goal Setting: A Purpose-Focused Team Shares the Vision!</li> <li>• Stress: Is It Worth Dying For?</li> <li>• Motivation: It's Like Taking a Bath...One Won't Last a Lifetime!</li> <li>• Truth-Centered Motivation: We Can Work it Out!</li> <li>• Leadership: Example is Not the Main thing Leading Others...It's the Only Thing!</li> <li>• Sensitivity Training: Keeping Good People...Love 'Em or Lose 'Em!</li> <li>• Customer Service: The Real Competitive Edge!</li> <li>• Defeating Depression: We Have the Enemy and He is Us!</li> </ul>
<p align="center"><b>Cynthiann King</b></p> <p align="center">National Speaker, Degreed Educator</p>	<p align="center">551 Farmhill Circle Wauconda, IL 60084 847-487-8791 847-487-8792 Fax 847-436-0724 Cell</p>	<p align="center">Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Marketing at Little or No Cost</li> <li>• Fair Housing</li> <li>• Dealing with Upset and Difficult People</li> </ul>
<p align="center"><b>Bill Nye</b></p> <p align="center">Speaker</p>	<p align="center">4402 Crystal Breeze Street Raleigh, NC 27614 919-449-2421 919-449-2422 Bill@BillNyeTraining.com</p>	<p align="center">Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Dominate your Market: The Best Team Wins</li> <li>• Customer Service: Seeing what your Customers See</li> <li>• Taming the Temperament</li> <li>• Maintenance</li> <li>• Leasing and Sales</li> <li>• Leadership &amp; Management</li> </ul>

<p><b>Anne Sadovsky, CSP</b> Certified Speaking Professional</p>	<p>Dallas, TX 972-661-9300 or 866-905-9300 972-789-1978 Fax anne@annesadovsky.com www.annesadovsky.com</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• How to be Likable in 30 Seconds and Lease More Apartments</li> <li>• If the Horse You're Riding is Dead... Get Off!</li> <li>• How to Win at Everything You Do</li> <li>• Apathy: America's New Disease</li> <li>• Count Your Blessings</li> <li>• Nobody Picks Up Pennies Anymore</li> <li>• Common Sense: Don't Leave Home without It!</li> <li>• Prosperity – It's More than Dollars, it's Sense!</li> </ul>
<p><b>Susan E. Weston, CAM, CAPS</b> Regional Education Director American Management Services, Pinnacle</p>	<p>14001 Dallas Parkway, Suite 750 Dallas, TX 75240 214-452-0115 214-452-0101 Fax sweston@prmc.com</p>	<p>Call for price proposal.</p>	<ul style="list-style-type: none"> <li>• Fair Housing</li> <li>• Facing and Handling Conflict</li> <li>• Building Strong Interviewing Skills</li> <li>• Taking Charge of Change</li> <li>• Managing to Lead</li> </ul>