

USDA Rural Housing Service Multifamily Housing Contacts

USDA's Rural Housing Service Multifamily Housing Field Operations Division maintains local relationships with multifamily property owners and management agents through regionally organized servicing teams. These teams handle all day-to-day servicing of multifamily housing properties to ensure that tenants have safe and affordable housing. All multifamily housing servicing specialists work directly for a servicing team within the Multifamily Housing Field Operations Division in one of four regions. The four regions and the contact information for each Regional Director follows:

Western Region: Becki Meyer, Regional Director, MFHFODWest@usda.gov
(AK, AZ, CA, CO, HI, ID, MT, NM, NV, OR, UT, WA, WY)

Southern Region: Byron Waters, Regional Director, MFHFODSouth@usda.gov
(AL, AR, FL, GA, KY, LA, MS, NC, OK, PR, SC, TN, TX, VI)

Midwest Region: Karissa Stiers, Regional Director, MFHFODMidwest@usda.gov
(IA, IL, IN, KS, MI, MN, MO, ND, NE, OH, SD, WI)

Northeast Region: Laurie Warzinski, Regional Director, MFHFODNortheast@usda.gov
(CT, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VA, VT, WV)

A complete and sortable list of property assignments by servicing specialist can be found at: <https://www.sc.egov.usda.gov/data/MFH.html> and by clicking on the Property Assignments by Region link. Tenants of Rural Housing Service multifamily housing properties may contact the specialist assigned to their property with questions or if owners or management agents are not being responsive to complaints or concerns.

In addition, for Multifamily Housing General Tenant Inquiries, please call 1-800-292-8293